

## GARDEN CENTRE TEAM LEADER RAHEEN



The Society wishes to invite applications for the vacancy of Garden Centre Team Leader – Raheen. Applications are invited from experienced garden centre / horticultural professionals with a demonstrated track record of achievement in a busy trading environment, preferably including people management experience. The Team Leader will proactively support the Branch Manager in day-to-day operations in the Garden Centre and the overall site in order to deliver upon agreed objectives.

## Responsibilities for the successful candidate will include, but are not limited to, the following:

- Deliver on our commitment to excellence in customer experience.
- Lead a motivated, engaged & enabled garden centre sales team, leading by example in terms of professionalism, commitment & customer focus.
- Control and analyse sales performance for relevant categories against budget so that store targets and Key Performance Indicators are met and exceeded.
- Deliver excellent standards consistently in line with business requirements.
- Ensure compliance with company policies & procedures; legislative requirements and audit standards.
- Assist in management duties as required, including keyholder duties.
- Proactively support the Branch Manager to deliver on agreed objectives
- Any other activities as required in order to ensure the successful operation of the garden centre and overall site.

## The successful candidate will have:

- Relevant horticulturist experience is essential for this role, preferably including people management experience.
- A proven track record of delivering an excellent customer experience with an understanding of how this drives sales and affects the bottom line.
- A keen understanding of our business with strong commercial awareness / business acumen.
- Excellent interpersonal, communication and leadership skills.
- Strong organisational, planning and time management skills with excellent attention to detail.
- Ability to work in a dynamic and fast-moving environment.
- Ability to demonstrate initiative with a solutions-oriented approach.
- Self-motivated and prepared to be flexible when the occasion demands.
- Proficient IT skills including MS Office, POS, email etc.

Interested candidates should forward a copy of their cover letter and up-to-date CV in strictest confidence no later than close of business on Friday 31<sup>st</sup> January 2020 to Colin Ryan, HR Department, Dairygold Agri Business, Lombardstown, Co. Cork or e-mail: <u>careersdg@dairygold.ie</u> **Ref: AGD-RTL** 

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