

GARDEN CENTRE TEAM LEADER RAHEEN



The Society wishes to invite applications for the vacancy of Garden Centre Team Leader – Raheen. Applications are invited from experienced garden centre / horticultural professionals with a demonstrated track record of achievement in a busy trading environment, preferably including people management experience. The Team Leader will proactively support the Branch Manager in day-to-day operations in the Garden Centre and the overall site in order to deliver upon agreed objectives.

Responsibilities for the successful candidate will include, but are not limited to, the following:

- Deliver on our commitment to excellence in customer experience.
- Lead a motivated, engaged & enabled garden centre sales team, leading by example in terms of professionalism, commitment & customer focus.
- Control and analyse sales performance for relevant categories against budget so that store targets and Key Performance Indicators are met and exceeded.
- Deliver excellent standards consistently in line with business requirements.
- Ensure compliance with company policies & procedures; legislative requirements and audit standards.
- Assist in management duties as required, including keyholder duties.
- Proactively support the Branch Manager to deliver on agreed objectives
- Any other activities as required in order to ensure the successful operation of the garden centre and overall site.

The successful candidate will have:

- Relevant horticulturist experience is essential for this role, preferably including people management experience.
- A proven track record of delivering an excellent customer experience with an understanding of how this drives sales and affects the bottom line.
- A keen understanding of our business with strong commercial awareness / business acumen.
- Excellent interpersonal, communication and leadership skills.
- Strong organisational, planning and time management skills with excellent attention to detail.
- Ability to work in a dynamic and fast-moving environment.
- Ability to demonstrate initiative with a solutions-oriented approach.
- Self-motivated and prepared to be flexible when the occasion demands.
- Proficient IT skills including MS Office, POS, email etc.

Interested candidates should forward a copy of their cover letter and up-to-date CV in strictest confidence no later than close of business on Friday 31st January 2020 to Colin Ryan, HR Department, Dairygold Agri Business, Lombardstown, Co. Cork or e-mail: <u>careersdg@dairygold.ie</u> **Ref: AGD-RTL**

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