



#### Colin Donnery General Manager FRS Recruitment



@cdonnery



ie.linkedin.com/in/colindonnery

### Elder Care Seminar FRS Homecare

#### Who are FRS ?

frs<sup>O</sup> recruitment frs<sup>C</sup> homecare









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# Why Homecare ?

- Experience in recruiting Healthcare staff
- Delivered FETAC accredited elderly care training
- Existing rural customer base
- Network of offices
- Values and ethical fit

### Set up of FRS Homecare

- Research
- Value Proposition
- Identification of key staff
- Systems
- Finance
- Recruitment



## **Key Milestones**

- 3 months to get operational
- Identifying the "Buyer"
- Marketing & Branding

- Delivered mainly to private clients in year 1
- First HSE clients in month 6
- Turnover of €1 million in year 3



### **Keys to Success**

- Public Health Nurses
- HSE Homecare / Home help Coordinators
- Marketing
- Local Knowledge
- Centralisation of compliance / admin
- Hire great nurses / carers
- Policies & Procedures



#### **Lessons learned**

- Invest in great systems
- Invest in great People
- Understand who the buyer is: Private v Public
- Staffing issues; Part Time /24 hr care
- Understanding the HSE
- Understand the "franchise" model
- Risks; Financial / Reputational





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